

> Employer Web Reporting

part of
Tufts Health **e**Access

the power
is yours

Tufts Health eAccess is Tufts Health Plan's state-of-the-art technology offering for providers, employers and brokers, and members. Through Tufts Health eAccess, we're providing information and cutting-edge technology to continually improve quality of health care coverage, customer service, and operating efficiency.

As part of our Tufts Health eAccess program, we are continually expanding our online capabilities for employers. With our new Web reporting tool, we are able to automate and schedule the production of the Standard Cost and Utilization Report Set and deliver it via the secure employer Web portal to eligible employer groups, brokers, and consultants. The reports are geared toward large accounts, specifically groups with greater than 100 subscribers. You may access your reports monthly, quarterly, or annually based on how frequently you request that they be run.

Standard Cost and Utilization Report

The Standard Cost and Utilization Report compares client-specific cost and utilization data to plan-wide benchmarks and is designed to help you evaluate and manage your plan offerings. The report set includes:

- > A comparison of your group-specific medical and pharmacy claims trends and member demographics (by age and gender) to plan-wide benchmarks
- > Your actual costs, cost per member month, units, and units per 1000 broken out by a selection of service categories such as maternity, medical/surgical, PCP (where applicable) and Specialist physician services, emergency room, diagnostics, inpatient and outpatient mental health, and labs, to name just a few
- > Your inpatient costs, admissions, days, and average length of stay reported by diagnostic category
- > Other reports showing your top 10 hospitals by admission, top 10 diagnostic related groups (DRGs) by admission, top 10 outpatient diagnoses by cost, and top 20 prescription drugs by amount paid broken out by tier, as well as a pharmacy cost and utilization summary by tier and source (mail/retail)

Web reporting will help make plan administration easier and more efficient. To learn more about Web reporting contact us at 1-866-300-1712 or visit us on the Web at www.tuftshealthplan.com.

TUFTS  **Health Plan**

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