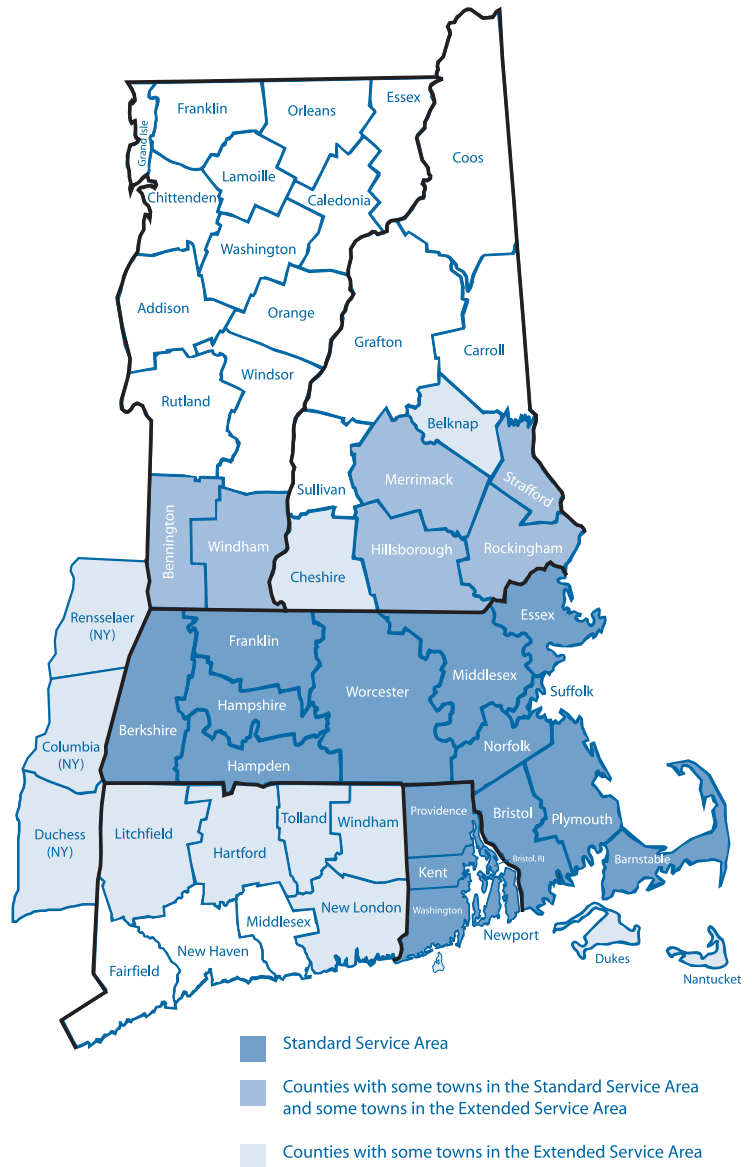


Service Area

The Tufts Health Plan service area comprises a standard service area and an extended service area. The standard service area includes Massachusetts (except Nantucket and Martha's Vineyard), Rhode Island (except Block Island), and towns in New Hampshire and Vermont where contracted primary care physicians (PCPs) are located and are a reasonable distance from specialists who provide the most-often used services, such as behavioral health practitioners, surgeons, and OB/GYNs.

The extended service area includes Nantucket and Martha's Vineyard, Block Island, and some towns in Connecticut, New Hampshire, Rhode Island, Vermont, and New York that are located a reasonable distance from PCPs and specialists in our network who provide the most-often used services, such as behavioral health practitioners, surgeons, and OB/GYNs. Members who live in the extended service area are eligible for Tufts Health Plan coverage and are not required to sign an enrollment waiver.

Our network includes approximately 25,000 providers and 90 hospitals. You can visit our Web site at tuftshealthplan.com for a current list of our network providers.



Tufts Health Plan is the number one ranked PPO plan in the nation and fourth overall by the National Committee for Quality Assurance. Our commercial HMO/POS plan is ranked second in the nation. Tufts Health Plan is the top-ranked private plan in Rhode Island.*

* For commercial/private plans, NCQA's Private Health Insurance Plan Rankings, 2011-2012. NCQA is a private, nonprofit organization dedicated to improving health care quality.

For more information, contact your sales office:

Watertown 800-208-8013 | Worcester 800-208-9545

Springfield 800-337-4447 | Providence 800-455-2012

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