





Mental Health Authorization Requirements for Senior Products

The following grid is intended to clarify when authorization requirements apply depending on the member's product.

| Product | Outpatient Psychological/ Neuropsychological Testing | Outpatient Treatment | Intensive Outpatient/Partial Hospital Treatment | Inpatient Treatment | Claims Address/Filing Limits | Notes |
|--|--|---|---|---|--|--|
| <p>Tufts Medicare Complement (TMC)</p>  | <p>Coverage for Medicare participating providers only.</p> <p>Medicare is the primary insurance.</p> <p>Notify Tufts Health Plan at 800-208-9565 when the services are rendered.</p> | <p>Coverage for Medicare participating providers only.</p> <p>Contact the Mental Health Department for authorization 800-208-9565.</p> | <p>Facility must be Medicare participating.</p> <p>Contact the Mental Health Department at 800-208-9565.</p> | <p>Hospital must be Medicare participating.</p> <p>Contact the Mental Health Department at 800-208-9565.</p> <p>Preregistration is not required.</p> | <p>Tufts Health Plan HMO P.O. Box 9163 Watertown, MA 02471</p> <p>Within 90 days of Medicare EOB</p> | <p>Medicare is the primary insurance.</p> <p>All providers must be Medicare participating.</p> |
| <p>Medicare Complement Plan (MCP)</p>  | <p>Coverage for Medicare participating providers only.</p> <p>Medicare is the primary insurance.</p> <p>Notify Tufts Health Plan at 800-208-9565 when the services are rendered.</p> | <p>Coverage for Medicare participating providers only.</p> <p>Contact the Mental Health Department for authorization 800-208-9565.</p> | <p>Facility must be Medicare participating.</p> <p>Contact the Mental Health Department at 800-208-9565.</p> | <p>Hospital must be Medicare participating.</p> <p>Contact the Mental Health Department at 800-208-9565.</p> <p>Preregistration is not required.</p> | <p>Tufts Health Plan HMO P.O. Box 9163 Watertown, MA 02471</p> <p>Within 90 days of Medicare EOB</p> | <p>Medicare is the primary insurance.</p> <p>All providers must be Medicare participating.</p> |

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|---|--|--|--|--|--|---|
| <p>Tufts Medicare Preferred HMO</p>  <p>The image shows a Tufts Medicare Preferred HMO card. It includes the following information: TUFTS Health Plan Medicare Preferred HMO, Medical and Prescription Drug Plan, PCP John Q. Jones, M.D., Copays: \$10 PCP OV, \$15 Spec OV, \$50 ER. RxSIN 610415, RxPCN PCS, RxGRP MD130200, Issuer 80840. ID S123456789, Name Mary Smith. Issued: mm/dd/yyyy, CMS - H2256 - 148.</p> | <p>Approval is required. Contact the member's PCP for authorization.</p> | <p>Prior authorization is required from the member's PCP.</p> | <p>The member is generally assigned to a Designated Facility (DF). Contact the Mental Health Department at 800-208-9565.</p> | <p>The member is generally assigned to a Designated Facility (DF). Contact the Mental Health Department at 800-208-9565. All inpatient admissions must be preregistered. Contact the Precertification Department at 800-672-1515.</p> | <p>Tufts Medicare Preferred P.O. Box 9183 Watertown, MA 02471 Within 60 days of the date of service</p> | |
| <p>Tufts Medicare Preferred Supplement</p>  <p>The image shows a Tufts Medicare Preferred Supplement card. It includes the following information: TUFTS Health Plan Medicare Preferred Medicare Supplement, Medical Plan, Issued: mm/dd/yyyy. ID: S12345678, Name: Mary B. Smith. A photo of five healthcare professionals is shown. Text: The Medicare Supplement Plan allows you to be covered for services from any provider who accepts Medicare.</p> | <p>Coverage for Medicare participating providers only. Authorization is not required.</p> | <p>Coverage for Medicare participating providers only. Authorization is not required.</p> | <p>Facility must be Medicare participating. Contact the Mental Health Department at 800-208-9565.</p> | <p>Hospital must be Medicare participating. Contact the Mental Health Department at 800-208-9565. Preregistration is not required.</p> | <p>Claims should be sent directly to Medicare. Within 60 days of the date of service</p> | <p>Medicare is the primary insurance.</p> |

The information contained in the document is a guide.
For the most complete information, contact the Mental Health Department at 800-208-9565 or check the member's benefits at tuftshealthplan.com.