

Commercial Acute Care Hospital Case Management List

Hospital Name	Inpatient Admissions Managed by Delegated Case Manager	Delegated Case Manager Name and Number	Inpatient Admissions Managed by Tufts Health Plan Case Manager	Tufts Health Plan Case Manager Name and Number
Addison Gilbert	(PU AT) HMO only	Northeast Triage line at (978) 236-1772	Note: For all Members that do not belong to AT (HMO only), contact Joanne Vozzella X3130	Joanne Vozzella X3130
Anna Jacques	Contact Joanne Vozzella X3130			
Anna Jacques	Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Athol Memorial	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Baystate Medical Center	Contact Debra Johnson (on site) X657-4129 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Berkshire Medical Center	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Beth Israel Deaconess Medical Center	(R0-R9; S0-S4; S8 and T0) HMO, POS & EPO Products	Gwen Blois (617) 278-0041	For all other HMO, POS, EPO products and all PPO products	Charles Bertoli (on site) X3974
Beth Israel Deaconess Medical Center	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Beth Israel Deaconess Medical Center – Needham (Glover)	Contact Kathy Pitts X3850			

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Beverly	(R0-R9; S0-S4; S8 and T0) HMO, POS & EPO Products (PU AT) HMO Product	Nina Bauer (978) 977-4499 Northeast Triage line at (978) 236-1772	PPO Products Note: For those HMO, POS and EPO members that do not belong to PU R0-R9, S0-S4, S8, T0 and AT (HMO only), contact Joanne Vozzella X3130	Joanne Vozzella X3130
Boston Medical Center	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Brigham & Women's Hospital	(PU R0-R9; S0-S4; S8 and T0) HMO, POS & EPO products.	Gwen Blois 617-278-0041	PPO products and for those HMO, POS, and EPO members that do not belong R0-R9, S0-S4, S8 & T0 Contact Mary Raimo X3522	Mary Raimo (onsite) x3522
Brigham & Women's	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Brockton Hospital (see Signature Healthcare)				
Cambridge Health Alliance	Contact Joanne Vozzella X3130			
Cambridge Whidden	Contact Joanne Vozzella X3130			
Cape Cod Hospital	Contact Nancy Fecteau X 8560 Members of Uniformed Services Family Health Plan contact Barbara Thompson X3916			
Carney Hospital A Steward Hospital	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			

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Catholic Medical Center - NH	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Charlton Memorial	Contact Nancy Fecteau X 8560 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Children's Hospital	(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products	Lynne Hoyer (617) 355-7420	PPO products Note: For those HMO, POS & EPO members that do not belong R0-R9, S0-S4, S8 & T0 contact Pam Hamilton x3102	Pam Hamilton X3102
Children's Hospital	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Clinton	Contact Michele Haggerty X8317			
Cooley-Dickinson	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan, contact Jeannine Monagle X3451			
Dana Farber Cancer Institute	(PU R0-R9; S0-S4; S8 and T0) HMO, POS & EPO products.	Gwen Blois 617-278-0041	PPO products and for those HMO, POS, and EPO members that do not belong R0-R9, S0-S4, S8 & T0 Contact Mary Raimo X3522	Mary Raimo (onsite) x3522
Elliot - NH	Contact Kathy Pitts X3850 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Emerson	(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products	Melissa Moulaison (978) 287-9392	PPO products and for those HMO, POS, & EPO members that do not belong to R0-R9, S0-S4, S8 & T0 Contact Joanne Vozzella X3130	Joanne Vozzella X3130

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Emerson	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916.			
Exeter - NH	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Fairview	Contact Joanne Vozzella X3130			
Falmouth	Contact Nancy Fecteau X8560 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Faulkner	(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products	Deborah Girvin (978) 972-5277	PPO products For those HMO, POS & EPO members that do not belong to R0-R9, S0-S4, S8 & T0 contact Pam Hamilton X3102.	Nancy Pecteau X8560
Franklin Memorial Hospital	Contact Joanne Vozzella X3130			
Good Samaritan Medical Center, A Steward Hospital	Contact Michelle Haggerty X8317 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Hallmark/Lawrence Memorial	Contact Nancy Fecteau X8560			
Hallmark/Melrose Wakefield	Contact Nancy Fecteau X8560			
Harrington	Contact Michele Haggerty X8317			
Health Alliance: Burbank/Leominster Campus	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Heywood	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			

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Holy Family A Steward Hospital			Contact Rebecca Rovers X3808	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916
Holyoke			Contact Rebecca Rovers X3808	
Hubbard			Contact Kathy Pitts X3850	
Jordan			Contact Samantha Adams 3265	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916.
Kent County - RI			Contact Samantha Adams X 3265	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916
Lahey Clinic Medical Center			Contact Maureen Drossos (on site) X3672	Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451
Landmark Medical Center - RI			Contact Samantha Adams X 3265	Members of Uniformed Services Family Health Plan contact Barbara Thompson X3916
Lawrence General			Contact Rebecca Rovers X3808.	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916.
Lifespan-Miriam - RI			Contact Samantha Adams X 3265	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916
Lifespan-Newport - RI			Contact Samantha Adams X 3265	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916
Lifespan-Rhode Island			Contact Samantha Adams X 3265	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916

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Lowell General	(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products	Paula Keefe-Tyrell (978) 250-6118	PPO products Note: For those HMO, POS & EPO members that do not belong to R0-R9, S0-S4, S8 & T0 contact Kathy Pitts x3850	Kathy Pitts X3850
Lowell General	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Marlborough Hospital	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Martha's Vineyard Hospital	Contact Nancy Fecteau X8560 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Mary Hitchcock - NH	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Mary Lane	Contact Joanne Vozzella X3130			
Mass Eye & Ear	Contact Michele Haggerty X8317 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Mass General	Contact Marjorie Callahan X8108/Annie Jones X3394 (on site) and Brooke Cacciola (on site) Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Memorial Hospital of Rhode Island	Contact Samantha Adams X3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Mercy	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Merrimack Valley Hospital (Hale)	Contact Joanne Vozzella X3130			

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MetroWest (Framingham Union/Leonard Morse)	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Milford Whitinsville	Contact Samantha Adams X3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Milton	Contact Michele Haggerty X8317 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Morton	Contact Kathy Pitts X3850 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Mount Auburn	(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products For IPA 14, HMO, members	Maria Drane (781) 553-1123 Contact Patrick Hart (617) 259-2126	For all other members	Pam Hamilton X3102
Mount Auburn	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Nantucket Cottage Hospital	Contact Nancy Fecteau X8560 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Nashoba Valley	Contact Samantha Adams X3265			
New England Baptist	Contact Pam Hamilton X3102 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Newton Wellesley	Contact Sam Adams X659-3265			
Noble	Contact Rebecca Rovers X3808			
North Adams	Contact Rebecca Rovers X3808			
North Shore Medical Center (Salem/Union)	(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products	Nina Bauer (978) 977-4499	PPO products & members who do not belong to PU R0-R9, S0-S4, S8, & T0	Michele Haggerty X8317

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Norwood Hospital A Steward Hospital		Contact Michele Haggerty X8317		Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451
Parkland Medical Center - NH		Contact Joanne Vozzella X3130		Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451
Portsmouth Regional Hospital		Contact Joanne Vozzella X3130		Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451
Quincy		Contact Pam Hamilton X3102		Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916
Roger Williams Hospital - RI		Contact Samantha Adams X3265		Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916
Saint Anne's A Steward Hospital		Contact Michelle Haggerty X8317		Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916
Saint Elizabeth's Medical Center, A Steward Hospital		Contact Ilona Goldstein (on site) X9798		Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3415
Saint Joseph's - NH		Contact Joanne Vozzella X3130		
Saint Joseph's - RI		Contact Samantha Adams X3265		Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916
Saint Luke's Hospital		Contact Kathy Pitts X3850		Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451
Saint Vincent's		Contact Kathy Pitts X3850		Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916
Saints Medical Center		Contact Rebecca Rovers X3808		Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451
Signature Healthcare Brockton Hospital		Contact Samantha Adams X3265		Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916

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South County Hospital - RI		Contact Samantha Adams X3265	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916	
Southern New Hampshire Regional Medical Center		Joanne Vozzella X3130	Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451	
South Shore		Contact Kathy Pitts X3850	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916	
Sturdy Memorial		Contact Kathy Pitts X3850		
Tobey		Contact Nancy Fecteau X8860	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916	
Tufts Medical Center		Contact Cyrus Radford (on site) X8033	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916	
University of Mass Medical Center (University and Memorial)		Nathalie Wolski (on site) X9966	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916	
Westerly Hospital - RI		Contact Samantha Adams X3265	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916	
Winchester Hospital		Contact Ilona Goldstein (on site) X9798	Members of Uniformed Services Family Health Plan contact Jeannine Monagle x3415	
Wing		Contact Rebecca Rovers X3808		
Women & Infants - RI		Contact Samantha Adams X3265	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916	