

Commercial Acute Care Hospital Case Management List

Hospital Name	Inpatient Admissions Managed by Delegated Case Manager	Delegated Case Manager Name and Number	Inpatient Admissions Managed by Tufts Health Plan Case Manager	Tufts Health Plan Case Manager Name and Number
Addison Gilbert	(PU 29) HMO, POS & EPO Products (PU AT) HMO Products	Karen Keveny (978) 282-3609 Northeast Triage line at (978) 236-1772	PPO Products Note: For those HMO, POS and EPO Members that do not belong to PU 29 or AT (HMO only), contact Joanne Vozzella X3130	Joanne Vozzella X3130
Anna Jacques	(PU 48) HMO, POS & EPO Products	Vicki Calini (978) 469-5372	PPO Products Note: For those HMO, POS & EPO members that do not belong PU 48, contact Joanne Vozzella	Joanne Vozzella X3130
Anna Jacques	Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Athol Memorial	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Baystate Medical Center	Contact Debra Johnson (on site) X657-4129 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Berkshire Medical Center	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Beth Israel Deaconess Medical Center	(R0-R9; S0-S4; S8 and T0) HMO, POS & EPO Products	Gwen Blois (617) 278-0041	For all other HMO, POS, EPO products and all PPO products	Charles Bertoli (on site) X3974
Beth Israel Deaconess Medical Center	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Beth Israel Deaconess Medical Center – Needham (Glover)	Contact Kathy Pitts X3850			

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Beverly	(R0-R9; S0-S4; S8 and T0) HMO, POS & EPO Products (PU AT) HMO Product	Nina Bauer (978) 977-4499 Northeast Triage line at (978) 236-1772	PPO Products Note: For those HMO, POS and EPO members that do not belong to PU R0-R9, S0-S4, S8, T0 and AT (HMO only), contact Joanne Vozzella X3130	Joanne Vozzella X3130
Boston Medical Center	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Brigham & Women's Hospital	All HMO, POS & EPO products (PU 02, 04, 05, 10, 17, 29, 48, 52, 55, 64, AV, BS, CB, P2, P3, P6, P7, P8, P9, Q0, Q1, Q2, & Q3) HMO, POS & EPO products. (PU R0-R9; S0-S4; S8 and T0)	Triage 617-525-7043 Gwen Blois 617-278-0041	PPO products Note: For those HMO, POS & EPO members that do not belong R0-R9, S0-S4, S8 & T0 and PU 02, 04, 05, 10, 17, 29, 48, 52, 55, 64, AV, BS, CB, P2, P3, P6, P7, P8, P9, Q0, Q1, Q2, & Q3. contact Mary Raimo X3522	Mary Raimo x3522 Onsite

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Brigham & Women's	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Brockton Hospital (see Signature Healthcare)				
Cambridge Health Alliance	(PU P9 & Q0) HMO, POS & EPO products	Deborah Ventresca (617) 394-7617	PPO products Note: For those HMO, POS & EPO members that do not belong to PU P9 & Q0 contact Joanne Vozzella x3130	Joanne Vozzella X3130
Cambridge Whidden	(PU P9 & Q0)HMO, POS & EPO products	Deborah Ventresca (617) 394-7617	PPO products Note: For those HMO, POS & EPO members that do not belong to PU P9 & Q0 contact Joanne Vozzella x3130	Joanne Vozzella X3130
Cape Cod Hospital	Contact Samantha Adams X 3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson X3916			
Cartias Carney Hospital	Contact Michele Haggerty X8317 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Caritas Good Samaritan	(PU P6, P7 & P8) HMO, POS & EPO products	Patrice Ricci (508) 350-2132	PPO products Note: For those HMO, POS & EPO members that do not belong to PU P6, P7 & P8, contact Michele Haggerty X8317	Michelle Haggerty X8317
Caritas Good Samaritan	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			

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Caritas Holy Family	(PU 48) HMO, POS and EPO	Vicki Calini (978) 469-5372	PPO Products Note: For those HMO, POS & EPO members that do not belong to PU 48 contact Michele Haggerty x8317	Michelle Haggerty X8317
Caritas Holy Family	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Caritas Norwood Hospital	Contact Michele Haggerty X8317 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Caritas Saint Anne's	(PU CB) HMO, POS and EPO	Anna Araujo (508) 676-3292	PPO Products Note: For those HMO, POS & EPO members that do not belong to PU CB contact Michele Haggerty x8317	Michele Haggerty X8317
Caritas Saint Anne's	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Caritas Saint Elizabeth's Medical Center	Contact Heather King (on site) X8260 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3415			
Catholic Medical Center - NH	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Charlton Memorial	(PU CB) HMO, POS & EPO products	Ana Araujo (508) 676-3292	PPO products Note: For those HMO, POS & EPO members that do not belong to PU CB contact Kathy Pitts x3850.	Kathy Pitts X3850
Charlton Memorial	Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Children's Hospital	(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products	Lynne Hoyer (617) 355-7420	PPO products Note: For those HMO, POS & EPO members that do not belong R0-R9, S0-S4, S8 & T0 contact Pam Hamilton x3102	Pam Hamilton X3102

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Children's Hospital	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Clinton	Contact Michele Haggerty X8317			
Cooley-Dickinson	<p align="center">Contact Rebecca Rovers X3808</p> <p align="center">Members of Uniformed Services Family Health Plan, contact Jeannine Monagle X3451</p>			
Dana Farber Cancer Institute	<p>All HMO, POS & EPO products (PU 02, 04, 05, 10, 17, 29, 48, 52, 55, 64, AV, BS, CB, P2, P3, P6, P7, P8, P9, Q0, Q1, Q2, & Q3)</p> <p>HMO, POS & EPO products. (PU R0-R9; S0-S4; S8 and T0)</p>	<p>Triage 617-525-7043</p> <p>Gwen Blois 617-278-0041</p>	<p>PPO products</p> <p>Note: For those HMO, POS & EPO members that do not belong R0-R9, S0-S4, S8 & T0 and PU 02, 04, 05, 10, 17, 29, 48, 52, 55, 64, AV, BS, CB, P2, P3, P6, P7, P8, P9, Q0, Q1, Q2, & Q3. contact Mary Raimo X3522</p>	<p>Mary Raimo x3522</p> <p>Onsite</p>
Elliot - NH	<p align="center">Contact Joanne Vozzella X3130</p> <p align="center">Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451</p>			
Emerson	<p>(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products</p> <p>For those HMO, POS & EPO members that do not belong to R0-R9, S0-S4, S8 & T0</p>	<p>Melissa Moulaison (978) 287-9392</p> <p>Contact Liz Cronin (978) 287-3168</p>	PPO products	Joanne Vozzella X3130
Emerson	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916.			
Exeter - NH	<p align="center">Contact Joanne Vozzella X3130</p> <p align="center">Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451</p>			
Fairview	Contact Rebecca Rovers X3808			
Falmouth	<p align="center">Contact Kathy Pitts X3850</p> <p align="center">Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916</p>			
Faulkner	<p>(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products</p>	<p>Deborah Girvin (978) 972-5277</p>	<p>PPO products</p> <p>For those HMO, POS & EPO members that do not belong to R0-R9, S0-S4, S8 & T0 contact Pam Hamilton X3102.</p>	<p>Pam Hamilton X3102</p>

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Franklin Memorial Hospital	Contact Rebecca Rovers X3808			
Hallmark/Lawrence Memorial	HMO, POS & EPO products	Mary Williams (781) 979-3913	PPO products	Joanne Vozzella X3130
Hallmark/Melrose Wakefield	HMO, POS & EPO products	Mary Williams (781) 979-3913	PPO products	Joanne Vozzella X3130
Harrington	Contact Michele Haggerty X8317			
Health Alliance: Burbank/Leominster Campus	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Heywood	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Holyoke	Contact Rebecca Rovers X3808			
Hubbard	Contact Kathy Pitts X3850			
Jordan	(PU Q3) HMO, POS & EPO products	Francine Sheely (508) 747-8317	PPO products Note: For those HMO, POS & EPO members that do not belong to PU Q3 contact Samantha Adams X3265	Samantha Adams X3265
Jordan	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916.			
Kent County - RI	Contact Samantha Adams X 3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Lahey Clinic Medical Center	Contact Maureen Drossos (on site) X3672 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Landmark Medical Center - RI	Contact Samantha Adams X 3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson X3916			

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Lawrence General	(PU 48) HMO, POS & EPO products	Vicki Callini (978) 469-5372	PPO products Note: For those HMO, POS & EPO members that do not belong to PU 48 contact Rebecca Rovers X3808.	Rebecca Rovers X3808
Lawrence General	. Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916.			
Lifespan-Miriam - RI	Contact Samantha Adams X 3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Lifespan-Newport - RI	Contact Samantha Adams X 3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Lifespan-Rhode Island	Contact Samantha Adams X 3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Lowell General	(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products	Paula Keefe-Tyrell (978) 250-6118	PPO products Note: For those HMO, POS & EPO members that do not belong to R0-R9, S0-S4, S8 & T0 contact Kathy Pitts x3850	Kathy Pitts X3850
Lowell General	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Marlborough Hospital	(PU P3) HMO, POS, EPO Products	Judith Rossi 508-881-3029 X114	PPO Products NOTE: For those HMO, POS & EPO members that do not belong, to PU P3, contact Rebeca Rovers X3808	Rebecca Rovers X3808
Marlborough Hospital	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Mary Hitchcock - NH	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			

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Mary Lane	Contact Rebecca Rovers X3808			
Mass Eye & Ear	Contact Michele Haggerty X8317 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Mass General	(PU 02, 04, 05, 10, 17, 29, 48, 52, 55, 64, AV, BS, CB, P2, P3, P6, P7, P8, P9, Q0, Q1, Q2, & Q3) HMO, POS & EPO products	Triage Line (617) 724-2273	PPO products Note: For those HMO, POS & EPO members that do not belong to PU 02, 04, 05, 10, 17, 29, 48, 52, 55, 64, AV, BS, P2, P3, P6, P7, P8, P9, Q0, Q1, Q2, & Q3 contact Marjorie Callahan (on site) x8108	Marjorie Callahan (on site) x8108
Mass General	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Memorial Hospital of Rhode Island	Contact Samantha Adams X3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Mercy	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Merrimack Valley Hospital (Hale)	(PU 48) HMO, POS & EPO products	Vicki Callini (978) 469-5372	PPO products Note: For those HMO, POS & EPO members that do not belong to PU 48 contact Joanne Vozzella x3130	Joanne Vozzella X3130
MetroWest(Framingham Union/Leonard Morse)	(PU P3) HMO, POS & EPO products	Judith Rossi (508) 881-3029 x114	PPO products Note: For those HMO, POS & EPO members that do not belong to PU P3 contact Rebecca Rovers x3808	Rebecca Rovers X3808
MetroWest(Framingham Union/Leonard Morse)	Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			

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Milford Whitinsville	(PU BS) HMO, POS & EPO products	Conception Goodwin (508) 528-5392 x165	PPO products Note: For those HMO, POS & EPO members that do not belong to PU BS contact Samantha Adams x3265	Samantha Adams X3265
Milford Whitinsville	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Milton	Contact Michele Haggerty X8317 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Morton	(PU P6, P7, P8) HMO, POS & EPO products	Patrice Ricci (508)350-2132	PPO products Note: For those HMO, POS & EPO members that do not belong to PU P7 & P8 contact Kathy Pitts x3850.	Kathy Pitts X3850
Morton	Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Mount Auburn	(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products For those HMO, POS & EPO members that do not belong to PU R0-R9, S0-S4, S8 & T0	Maria Drane (781) 553-1123 Contact Patrick Hart (617) 259-2126	PPO products	Pam Hamilton X3102
Mount Auburn	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Nashoba Valley	Contact Samantha Adams X3265			
New England Baptist	Contact Pam Hamilton X3102 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Newton Wellesley	All HMO, POS & EPO products	Constance Schrader (617) 243-6627	PPO products	Joanne Vozzella X3130
Noble	Contact Rebecca Rovers X3808			
North Adams	Contact Rebecca Rovers X3808			

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North Shore Medical Center (Salem/Union)	(PU R0-R9, S0-S4, S8 & T0) HMO, POS & EPO products For those HMO, POS & EPO members that do not belong to (PU R0-R9, S0-S4, S8 & T0)	Nina Bauer (978) 977-4499 Contact Chris Harris (978) 354-4683	PPO products	Michele Haggerty X8317
Parkland Medical Center - NH	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Portsmouth Regional Hospital	Contact Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Quincy	Contact Pam Hamilton X3102 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Roger Williams Hospital - RI	Contact Samantha Adams X3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Saint Anne's	(PU CB) HMO, POS and EPO	Anna Araujo (508) 676-3292	PPO Products Note: For those HMO, POS & EPO members that do not belong to PU CB contact Michele Haggerty x8317	Michele Haggerty X8317
Saint Anne's	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Saint Elizabeth's Medical Center	Contact Marjorie Callahan (on site) X8108 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3415			
Saint Joseph's - NH	Contact Joanne Vozzella X3130			
Saint Joseph's - RI	Contact Samantha Adams X3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Saint Luke's	(PU P2) HMO, POS & EPO products	Diane Richard (508) 961-2952	PPO products Note: For those HMO, POS & EPO members that do not belong to PU P2 contact Kathy Pitts X3850	Kathy Pitts X3850

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Saint Luke's Hospital	Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Saint Vincent's	Contact Kathy Pitts X3850 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Saints Medical Center	Contact Rebecca Rovers X3808 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
Signature Healthcare (Brockton Hospital)	(PU P6, P7, P8) HMO, POS, and EPO products	Patrice Ricci 508-350-2132	PPO Products Note: for those HMO, POS & EPO members that do not belong to PU P6, P7, P8 contact Samantha Adams	Samantha Adams X3265
Signature Healthcare Brockton Hospital	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
South County Hospital - RI	Contact Samantha Adams X3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Southern New Hampshire Regional Medical Center	Joanne Vozzella X3130 Members of Uniformed Services Family Health Plan contact Jeannine Monagle X3451			
South Shore	(PU P6, P7, P8) HMO, POS & EPO products	Patrice Ricci (508) 350-2132	PPO Products Note: For those HMO, POS & EPO members that do not belong to PU P6 contact Kathy Pitts x3850	Kathy Pitts X3850
South Shore	Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Sturdy Memorial	Contact Kathy Pitts X3850			
Tobey	Contact Michele Haggerty X8317 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Tufts Medical Center	Contact Cyrus Radford (on site) X8033 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
University of Mass Medical Center (University and Memorial)	Contact Michele Koller (on site) X4942 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			

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Westerly Hospital - RI	Contact Samantha Adams X3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			
Winchester Hospital	(PU 55) HMO, EPO & POS Products	Deb Padulsky (781) 505-8741	PPO Products Note: For those HMO, POS & EPO members that do not belong to PU 55, contact Heather King X8260	Heather King (onsite) X8260
Winchester Hospital	Members of Uniformed Services Family Health Plan contact Jeannine Monagle x3415			
Wing	Contact Rebecca Rovers X3808			
Women & Infants - RI	Contact Samantha Adams X3265 Members of Uniformed Services Family Health Plan contact Barbara Thompson x3916			