

Tufts Health Plan is preparing for the upgrade of electronic data interchange (EDI) transactions to HIPAA version 5010 by the compliance deadline of January 1, 2012. This document provides information about Tufts Health Plan's work for HIPAA 5010.

What testing will be required for HIPAA 5010 transactions with Tufts Health Plan?

- Providers, clearinghouses and other submitters must test with Tufts Health Plan and confirm compliance of their version 5010 837 transactions before submitting 5010 transactions in production.
- Providers, clearinghouses and other submitters can optionally test the other transactions with no direct oversight from Tufts Health Plan.

For which HIPAA 5010 transactions will Tufts Health Plan confirm transaction compliance?

Tufts Health Plan will confirm 5010 testing compliance for the following transactions:

- 837I – Health Care Claim: Institutional
- 837P – Health Care Claim: Professional

What is Tufts Health Plan's timeline for implementing HIPAA 5010?

Tufts Health Plan will be ready to allow testing and user migration to version 5010 beginning July 1, 2011, through December 31, 2011.

How will I know when to begin testing?

Tufts Health Plan will contact you when 5010 transactions are available for testing.

Must all transactions be tested with Tufts Health Plan before submitting 5010 transactions in production?

Tufts Health Plan supports the ability to migrate transactions individually. For example, a provider can be migrated to version 5010 for 837 transactions in production, but continue to use version 4010A1 for 270/271 transactions.

Tufts Health Plan will employ a "strike date" for version 5010 835 transactions, where all providers will receive their 835 in version 5010 on the same date. That date has yet to be determined. However, beginning on January 1, 2012, all transactions for providers will be accepted and sent only in version 5010.

Will Tufts Health Plan support an entity's sending a transaction in both versions 4010 and 5010 in the production environment?

No. Once an entity has migrated a transaction to version 5010, Tufts Health Plan will no longer support a 4010 version of that transaction from the same entity.

Will Tufts Health Plan require a trading partner agreement?

No. Tufts Health Plan does not require a trading partner agreement from providers because providers are covered entities under HIPAA regulations.

Will Tufts Health Plan make HIPAA 5010 Companion Documents available?

Yes. Companion Documents for each transaction will be posted in the Electronic Services section of Tufts Health Plan's website. Those documents will be available in Q4 2010 or Q1 2011.

How will Tufts Health Plan communicate the status of its HIPAA 5010 program with providers?

Tufts Health Plan's HIPAA 5010 implementation status will be communicated via Tufts Health Plan's public website, in the *Provider Update* newsletter, in Office Managers Meetings, and in updates to this FAQ.

The scheduling of entity-specific testing will be communicated to providers through direct phone calls and e-mail.

How will I know if my clearinghouse is ready to support version 5010 transactions with Tufts Health Plan?

The compliance status of clearinghouses will be posted in the Provider 5010 section of the Tufts Health Plan website.

Will claim reports and acknowledgements change?

No. Claim reports ("scrubber reports") will remain the same. The 997 – Functional Acknowledgement Transaction Set will no longer be supported and will be replaced by the 999 – Implementation Acknowledgement for Health Care Insurance.

Are paper claims affected by HIPAA 5010?

No. Existing CMS-1500 and UB-04 paper claim forms will not be changed by HIPAA 5010 regulations.

Will Tufts Health Plan accept a P.O. box in loop 2010AA?

No. P.O. boxes are not compliant with HIPAA 5010, and files that contain them will be rejected.

Will Tufts Health Plan accept a five-digit ZIP code in loop 2010AA?

No. Per the TR3, only 9-digit ZIP codes are accepted. Files containing a five-digit ZIP code will be rejected.

Who should I contact for HIPAA 5010 program questions?

For questions, please send an e-mail to HIPAA5010@tufts-health.com.