

# TUFTS HEALTH PLAN ID CARD GUIDE

## STANDARD NETWORK



This network is available to most members enrolled through the commercial HMO, POS, EPO, or PPO plans. The type of plan is indicated on the front of the card.

### Standard Network plans include:

- [Health Maintenance Organization \(HMO\)](#)
- [Point of Service \(POS\)](#)
- [Exclusive Provider Option \(EPO\)](#)
- [Preferred Provider Organization \(PPO\)](#)
- [Choice Copay HMO/EPO](#)
- [Navigator by Tufts Health Plan™](#)
- [Advantage HMO](#)
- [Advantage PPO](#)
- [Tufts Medicare Complement \(TMC\)](#)
- [Medicare Complement Plan \(MCP\)](#)
- [Advantage HMO Saver](#)
- [Advantage EPO Saver](#)
- [Advantage PPO Saver](#)



## CARELINK NETWORK



This network is available to members who participate in the CareLink network. It combines both the Tufts Health Plan and CIGNA HealthCare provider networks. The CareLink logo is on the front of the ID card. The exact design of the card is determined by the administrator of the CareLink plan. CIGNA Behavioral Health (CBH), Tufts Health Plan, or another entity may administer behavioral health services based on an employer's plan design.

### CareLink plans include:

- [CareLink<sup>SM</sup> – Tufts Health Plan as Primary Administrator](#)
- [CareLink<sup>SM</sup> – CIGNA HealthCare as Primary Administrator](#)
- [CareLink<sup>SM</sup> – Shared Administration](#)



## TUFTS HEALTH PLAN MEDICARE PREFERRED



This network is available to Tufts Health Plan Medicare Preferred members enrolled through the HMO plan. In-plan providers are licensed or certified by Medicare and by the state to provide health care services. These providers have an arrangement to participate in [Tufts Health Plan Medicare Preferred HMO](#).



Tufts Health Plan also offers a [Medicare Supplement Plan](#) in which members do not have a contracted network and do not need to select a primary care provider.

## SELECT NETWORK



This network is available to members whose plan utilizes the Select Network—a limited network of doctors. Select Network will be indicated on the front of the ID card.

For members of these plans, Tufts Health Plan will pay for covered services performed by providers who participate in our Select Network. To determine if a provider participates in the Select Network, visit [tuftshealthplan.com/providers](http://tuftshealthplan.com/providers), click on Find a Doctor, and then perform a search by network.

**Plans that use the Select Network are:**

[HMO Select](#)

[Advantage HMO Select](#)



## PRIVATE HEALTHCARE SYSTEMS (PHCS) NETWORK



Tufts Health Plan has two network relationships with PHCS. One is as the primary provider network for selected PPO members. This relationship is sometimes called the Standard PHCS Network. The other relationship is to provide “out-of-network” services for HMO and POS members, in addition to PPO members not assigned to the Standard PHCS Network. This relationship is called PHCS Healthy Directions. Members whose plan utilizes the PHCS network will be specifically indicated by the PHCS logo on the front of the ID card.

**Plans that use the PHCS Network are:**

[Preferred Provider Organization \(PPO\)](#)

[Advantage PPO](#)



## TUFTS HEALTH PLAN SPIRIT PLAN



[Tufts Health Plan Spirit](#) is a limited-network plan offered to Massachusetts Group Insurance Commission (GIC) members only. Tufts Health Plan Spirit members must receive all non-emergency covered services from providers who participate in the Tufts Health Plan Spirit network.