

Tufts Medicare Preferred HMO Case Management List

Bolded medical groups are “delegated” and non-bolded medical groups are “non-delegated.” The non-delegated Tufts Medicare Preferred HMO Case Managers are assigned by medical group and episode of care. In some cases, due to geography, medical group size and / or volume, there may be up to three case managers assigned to each medical group. Each medical group also has a designated primary case manager who can be contacted for member’s who are not presently receiving acute care (CNL), extended care (CCP) or home care services (HC). In all cases, except groups 135 & 301, the acute care case manager is also the medical group’s primary case manager (PCM).

Group Number	Tufts Medicare Preferred HMO Hospital Name	Case Manager	Case Manager Phone Number
001	Mt. Auburn Med. Assoc.(D)	DCM: Heather King	617-391-2523
003	Belmont Medical Associates (D)	DCM: Jane Pilecki	617-259-2128
004	Cambridge Family Health (D)	DCM: Heather King	617-391-2523
005	Mt. Auburn Healthcare (D)	DCM: Heather King	617-391-2523
006	Family Medicine Assoc. (D)	DCM: Heather King	617-391-2523
007	Reservoir & Cambridge Medical Associates (D)	DCM: Jane Pilecki	617-259-2128
008	Cape Cod Physicians	Christine Henderson (CNL) Christine Lee (CCP/CCM) James D’Ambrosio (HC)	888-880-8699 x 3581 888-880-8699 x 4716 888-880-8699 x 3684
009	PrimaCare , P.C. (P)	DCM: Linda Tonelli	508-676-3292
010	Burlington Medical (D) (P)	DCM: Debra Padulsky	781-505-8741
011	Harbor Medical-(NSHS) (P)	DCM: Chris Harris	978-354-4683
013	Milton-PHO Milton Hospital (D)	Denise Daley (CNL) Pat Bray (CCP/CCM) James D’Ambrosio (HC)	888-880-8699 x 3766 888-880-8699 x 9635 888-880-8699 x 3684
014	Riverside Primary Care Specialists	Kendra Guthrie (CNL) Joanne Deleon (CCP) Sandra Martinelli (CCM) James D’Ambrosio (HC)	888-880-8699 x 3742 888-880-8699 x 8395 888-880-8699 x 3717 888-880-8699 x 3684
015	Greater Boston Primary Care St. Elizabeth’s Hospital Associates	Cheryl Duval (CNL) Christine Lee (CCP/CCM) James D’Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 4716 888-880-8699 x 3684
019	Puritan Medical Group (NSHS) (P)	DCM: Chris Harris	978-354-4683
020	Peabody Medical Group(NSHS) (P)	DCM: Chris Harris	978-354-4683

Group Number	Tufts Medicare Preferred HMO Hospital Name	Case Manager	Case Manager Phone Number
021	North Shore Medical Group (NSHS) (P)	DCM: Chris Harris	978-354-4683
030	Bridgewater Goddard Park Medical Associates (D)	Meryl Hurley (CNL) Melissa Rose (CCP) Mary Prada (CCM) James D'Ambrosio (HC)	888-880-8699 x 8242 888-880-8699 x 8292 888-880-8699 x 3872 888-880-8699 x 3684
031	Compass-ABB (P)	DCM: Barbara Chambers DCM: Mary Prada Vaiani	508-350-2358 508-350-2132
032	Compass-EBW (P)	DCM: Barbara Chambers DCM: Mary Prada Vaiani	508-350-2358 508-350-2132
033	PMG Physician Associates	DCM: Francine Shelly	508-747-8317
038	Alliance for Quality Care, LLC (D) (NEQCA)	DCM: Nancee Miller	617-636-4882
041	Centmass Association of Physicians, Inc. (D)	Melanie Redden (CNL/Acute Care) Nicole Ducat (CCP)	888-880-8699 x 3762 888-880-8699 x 9389
042	Centmass Association of Physicians, Inc. (D)	Melanie Redden (CNL/Acute Care) Nicole Ducat (CCP)	888-880-8699 x 3762 888-880-8699 x 9389
044	Centmass Association of Physicians, Inc. (D)	Melanie Redden (CNL/Acute Care) Nicole Ducat (CCP)	888-880-8699 x 3762 888-880-8699 x 9389
046	Centmass Association of Physicians, Inc. (D)	Melanie Redden (CNL/Acute Care) Nicole Ducat (CCP)	888-880-8699 x 3762 888-880-8699 x 9389
064	Melrose Wakefield/Metro N. Health Care Alliance (D) (P)	064: DCM: Lynda Chase 065: DCM: Jean Holden	781-979-3912 781-979-3802
067	Mystic Valley	Kendra Guthrie (CNL) Jane Jacobus (CCM, CCP) James D'Ambrosio (HC)	888-880-8699 x 3742 888-880-8699 x 3793 888-880-8699 x 3684
080	Acton Medical Associates	Kendra Guthrie (CNL) Jane Jacobus (CCM, CCP) James D'Ambrosio (HC)	888-880-8699 x 3742 888-880-8699 x 3793 888-880-8699 x 3684
085	South Shore Medical Associates	Christine Henderson (CNL) Kathleen Stevens (CCP/CCM) James D'Ambrosio (HC)	888-880-8699 x 3581 888-880-8699 x 8807 888-880-8699 x 3684

Group Number	Tufts Medicare Preferred HMO Hospital Name	Case Manager	Case Manager Phone Number
086	Southboro Medical Associates	Denise Daley (CNL) Pat Burke (CCP/CM) James D'Ambrosio (HC)	888-880-8699 x 3766 888-880-8699 x 9924 888-880-8699 x 3684
087	Plymouth Bay Primary Medical Associates (NEQCA) (D)	DCM: Debra Zona	508-864-7591
098	Jordan Physicians (NEQCA)(D)	DCM: Debra Zona	508-864-7591
099	Primary Care Medical Assoc./Norwood, Southwood Inc., (NEQCA) (D)	DCM: Patricia Kenney	781-762-1688
102	Primary Care Specialists (D)(P)	DCM: Kathi Davis	978-287-3177
103	Lincoln/Lexington/Concord/Medical Assoc. (D)(P)	DCM: Liz Cronin	978-287-3186
110	Associates in Primary Care, Inc (D)	Cheryl Duval (CNL) Sandra Ghom (CCP) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 9689 888-880-8699 x 3684
116	Charles River Medical - Framingham (D)(P)	DCM: Judith Rossi June O'Brien Peggy Levas Cathy Iadarola	508-848-7036 x 10 508-848-7036 x 12 508-848-7036 x 13 508-848-7036 x 14
117	Charles River Medical - Natick (D)(P)	DCM: Peggy Levas	508-848-7036 x 13
118	Charles River Medical – Marlboro (D)(P)	DCM: Judi Rossi	508-848-7036 x 10
127	Needham Family Practice	Cheryl Duval (CNL) Susan Tunak (CCP) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 8260 888-880-8699 x 3684
134	Family Care Center	Sandra Carr (CNL) Donna Kerrigan (CCP) Maria Barranco (CCM) James D'Ambrosio (HC)	888-880-8699 x 9637 888-880-8699 x 8268 888-880-8699 x 3794 888-880-8699 x 3684
135	Middlesex Community Physicians	Marlene Sheehy (CNL) Lisa Sullivan (CCP) Nancy Weigens (CCM)) James D'Ambrosio (HC)	888-880-8699 x 8205 888-880-8699 x 3772 888-880-8699 x 3065 888-880-8699 x 3684
136	Middlesex Medical Organization (MMO)	Sandra Carr (CNL) Donna Kerrigan (CCP) Maria Barranco (CCM) James D'Ambrosio (HC)	888-880-8699 x 9637 888-880-8699 x 8268 888-880-8699 x 3794 888-880-8699 x 3684

Group Number	Tufts Medicare Preferred HMO Hospital Name	Case Manager	Case Manager Phone Number
147	Community Internists	Sandra Carr (CNL) Donna Kerrigan (CCP) Maria Barranco (CCM) James D'Ambrosio (HC)	888-880-8699 x 9637 888-880-8699 x 8268 888-880-8699 x 3794 888-880-8699 x 3684
180	Cape Anne Medical Center (D)(P)	DCM: Karen Keveny	978-282-3609
187	Merrimac Valley (NEQCA)(D)	DCM: Jennifer Mercier	978-934-8256
191	Family Practice (D) (NEPHO)	Marlene Sheehy (CNL) Patricia Ialuna (CCP) KimSu Marder (CCM) James D'Ambrosio (HC)	888-880-8699 x 8205 888-880-8699 x 9692 888-880- 8699x 8251 888-880-8699 x 3684
192	North Shore Primary Care (D) (NEPHO)	Marlene Sheehy (CNL) Joanne Shaw (CCP) KimSu Marder (CCM) James D'Ambrosio (HC)	888-880-8699 x 8205 888-880-8699 x 3745 888-880- 8699 x 8251 888-880-8699 x 3684
193	Greater Lynn Physicians (D)(P)	DCM: Chris Harris	978-354-4683
197	South Boston Community Health Center	Christine Henderson (CNL) Christine Lee (CCP) James D'Ambrosio (HC)	888-880-8699 x 3581 888-880-8699 x 4716 888-880-8699 x 3684
206	Accountable Care Associates/Noble (D), (ACA) formerly Hampden County Physicians Associates/Noble (D)	DCM: Linda Minor	413-734-2000 x 6260
209	Accountable Care Associates (D), (ACA) formerly Hampden County Physicians Associates (D)	DCM: Donna Barre	413-734-2000 x 6261
212	Accountable Care Associates/Valley Medical Group (D), (ACA) formerly Hampden County Physicians Associates/Valley Medical Group (D)	DCM: Joanne Barry	413-734-2000 x 6263
221	Hawthorne Medical Associates (D)(P)	DCM: Mary Jane Francoeur DCM: Kerri Miranda DCM: Kim Souza DCM: Rita Viera	508-961-0931 508-961-0523 508-961-0528 508-961-2952
225	Milton Primary Care (D)(NEQCA)	DCM: Deb Zona	617-698-5255
228	Quincy Primary Care Group (D)(NEQCA)	DCM: Janice Smith	617-376-5576
229	Granite Medical Group (D)	Christine Henderson (CNL) Sabrena Worrell (CCP) Maggie Hebert (CCM) James D'Ambrosio (HC)	888-880-8699 x 3581 888-880-8699 x 8485 888-880-8699 x 8161 888-880-8699 x 3684

Group Number	Tufts Medicare Preferred HMO Hospital Name	Case Manager	Case Manager Phone Number
243	Boston Medical Ctr. Faculty Associates	Christine Henderson (CNL) Christine Lee (CCP) James D'Ambrosio (HC)	888-880-8699 x 3581 888-880-8699 x 4716 888-880-8699 x 3684
285	Cape Cod Physicians (D)(NEQCA)	DCM: Lisa Walsh	508-778-8901
301	Dedham Medical Associates	Denise Daley (CNL) Melanie Cella (CCP) Sheryl Fitzgerald (CCM) James D'Ambrosio (HC)	888-880-8699 x 3766 888-880-8699 x 9637 888-880-8699 x 9919 888-880-8699 x 3684
302	Harvard Vanguard Medical Assoc. – Copley (D)	DCM: Maureen Briggette	617-859-5466
303	Harvard Vanguard Medical Assoc. – Kenmore (D)	DCM: Juanita Butler	617-421-2275
304	Harvard Vanguard Medical Assoc. - PO Square (D)	DCM: Patricia Miles	617-972-5274
305	Harvard Vanguard Medical Assoc. – Braintree (D)	DCM: Kathy Costello	781-553-0925
306	Harvard Vanguard Medical Assoc. – Burlington (D)	DCM: Deborah Holmes	978-250-6417
307	Harvard Vanguard Medical Assoc. - Cambridge (D)	DCM: Debbie Holmes	978-250-6417
308	Harvard Vanguard Medical Assoc. Chelmsford (D)	DCM: Paula Keefe-Tyrrell	978-250-6118
309	Harvard Vanguard Medical Assoc. – Medford (D)	DCM: Helen Donato	617-661-5286
310	Harvard Vanguard Medical Assoc. - Peabody (D)	DCM: Nina Bauer DCM: Kathleen O'Connell	978-977-4499 978-977-4499
311	Harvard Vanguard Medical Assoc. – Quincy (D)	DCM: Maureen Briggette	617-859-5466
312	Harvard Vanguard Medical Assoc. – Somerville (D)	DCM: Midge Belyea	617-421-2653
313	Harvard Vanguard Medical Assoc. – Watertown (D)	DCM: Patricia Miles	617-972-5274
314	Harvard Vanguard Medical Assoc. – Wellesley (D)	DCM: Joanne Sawyer Alene Bonner	781-431-5391 781-421-6703
315	Harvard Vanguard Medical Assoc. - West Roxbury (D)	DCM: Deborah Girvin	617-972-5277
316	Harvard Vanguard Medical Assoc. - Concord/Hillside (D)	DCM: Sheila Rouine	978-287-9391
317	Harvard Vanguard Medical Assoc. – Lynnfield (D)	DCM: Nina Bauer DCM: Kathleen O'Connell	978-977-4499 978-977-4499
318	Harvard Vanguard Medical Assoc. – Faulkner (D)	DCM: Deborah Girvin	617-972-5277
329	Reliant Medical Group, Inc. (Formerly Fallon Clinic)	DCM: Kelly Tomaszewicz	508-425-5486
330	Reliant Medical Group, Inc. at Auburn (Formerly Fallon Clinic)	DCM: Kelly Tomaszewicz	508-425-5486
331	Reliant Medical Group, Inc. at Fitchburg (Formerly Fallon Clinic)	DCM: Carolyn Burdick	508-425-5484
333	Reliant Medical Group, Inc. at Holden	DCM: Carolyn Burdick	508-425-5484

Group Number	Tufts Medicare Preferred HMO Hospital Name	Case Manager	Case Manager Phone Number
	(Formerly Fallon Clinic)		
334	Reliant Medical Group, Inc. at Leominster (Formerly Fallon Clinic)	DCM: Carolyn Burdick	508-425-5484
335	Reliant Medical Group, Inc. at Milford (Formerly Fallon Clinic)	DCM: Lisa Conlon	508-425-5485
336	Reliant Medical Group, Inc. at Millbury (Formerly Fallon Clinic)	DCM: Kelly Tomaszewicz	508-425-5486
337	Reliant Medical Group, Inc. at Spencer (Formerly Fallon Clinic)	DCM: Kelly Tomaszewicz	508-425-5486
338	Reliant Medical Group, Inc. at Webster (Formerly Fallon Clinic)	DCM: Kelly Tomaszewicz	508-425-5486
339	Reliant Medical Group, Inc. at Westboro (Formerly Fallon Clinic)	DCM: Lisa Conlon	508-425-5485
340	Reliant Medical Group, Inc. at Worcester-May Street (Formerly Fallon Clinic)	DCM: Lisa Conlon	508-425-5485
341	Reliant Medical Group, Inc. at Worcester-Lake Ave (Formerly Fallon Clinic)	DCM: Lisa Conlon	508-425-5485
342	Reliant Medical Group, Inc. at Worcester-Planatation St (Formerly Fallon Clinic)	DCM: Carolyn Burdick	508-425-5484
343	Reliant Medical Group, Inc. at Worcester Medical Center (Formerly Fallon Clinic)	DCM: Carolyn Burdick	508-425-5484
400	Cooley Dickinson	Cheryl Duval (CNL) Susan Tunak (CCP) Mary Finn (CCM) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 8260 888-880-8699 x 8241 888-880-8699 x 3684
401	Lahey - Beverly/Danvers/Ipswich	Mary Curtis (CNL) Janet Lundstedt (CCP/CCM) Jame D'Ambrosio (HC)	888-880-8699 x 8236 888-880-8699 x 2143 888-880-8699 x 3684
402	Accountable Care Associates Formerly Central Mass IPA	DCM: Carol Gorski DCM: Trisha Gray	413-314-6261 413-355-0888
403	Whittier	Cheryl Duval (CNL) Susan Tunak (CCP) Mary Finn (CCM) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 8260 888-880-8699 x 8241 888-880-8699 x 3684

Group Number	Tufts Medicare Preferred HMO Hospital Name	Case Manager	Case Manager Phone Number
404	Nashoba	Cheryl Duval (CNL) Susan Tunak (CCP) Mary Finn (CCM) James D'Ambrosio(HC)	888-880-8699 x 8302 888-880-8699 x 8260 888-880-8699 x 8241 888-880-8699 x 3684
405	Lahey Burlington	Joanne Avelino (CNL) Rosa O'Campo (CCP) Brenda Reardon (CCM) James D'Ambrosio (HC)	888-880-8699 x 8486 888-880-8699 x 3774 888-880-8699 x 9302 888-880-8699 x 3684
406	Lahey North Shore	Mary Curtis (CNL) Jennie Petringa (CCP) Janet Lundstedt (CCM) James D'Ambrosio (HC)	888-880-8699 x 8236 888-880-8699 x 8322 888-880-8699 x 2143 888-880-8699 x 3684
407	Lahey - Arlington/Billerica	Mary Curtis (CNL) Rosa O'Campo (CCP) Brenda Reardon (CCM) James D'Ambrosio (HC)	888-880-8699 x 8236 888-880-8699 x 3774 888-880-8699 x 9302 888-880-8699 x 3684
408	Lahey - Amesbury/Merrimac	Mary Curtis (CNL) Jeannie Petringa (CCP) Janet Lundstedt (CCM) James D'Ambrosio (HC))	888-880-8699 x 8236 888-880-8699 x 8322 888-880-8699 x 2143 888-880-8699 x 3684
409	Lahey - Hamilton - Wenham	Mary Curtis (CNL) Rosa O'Campo (CCP) Janet Lundstedt (CCM) James D'Ambrosio (HC)	888-880-8699 x 8236 888-880-8699 x 3774 888-880-8699 x 2143 888-880-8699 x 3684
410	Lahey Wilmington	Mary Curtis (CNL) Rosa O'Campo (CCP) Brenda Reardon (CCM) James D'Ambrosio (HC)	888-880-8699 x 8236 888-880-8699 x 3774 888-880-8699 x 9302 888-880-8699 x 3684
411	Lahey - Lexington	Mary Curtis (CNL) Jeannie Petringa (CCP) Brenda Reardon (CCM) James D'Ambrosio (HC)	888-880-8699 x 8236 888-880-8699 x 8322 888-880-8699 x 9302 888-880-8699 x 3684
412	Affiliated Physicians Group	Meryl Hurley (CNL) Carolyn Resler (CCP) Karen DaSilva (CCM) James D'Ambrosio (HC)	888-880-8699 x 8242 888-880-8699 x 8820 888-880-8699 x 9688 888-880-8699 x 3684

Group Number	Tufts Medicare Preferred HMO Hospital Name	Case Manager	Case Manager Phone Number
413	Lahey Essex	Mary Curtis (CNL) Rosa O'Campo (CCP) Janet Lundstedt (CCM) James D'Ambrosio (HC)	888-880-8699 x 8236 888-880-8699 x 3774 888-880-8699 x 2143 888-880-8699 x 3684
414	Lahey Haverhill	Mary Curtis (CNL) Rosa O'Campo (CCP) Janet Lundstedt (CCM) James D'Ambrosio (HC)	888-880-8699 x 8236 888-880-8699 x 3774 888-880-8699 x 2143 888-880-8699 x 3684
415	Newton Wellesley	Cheryl Duval (CNL) Susan Tunak (CCP) Mary Finn (CCM) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 8260 888-880-8699 x 8241 888-880-8699 x 3684
416	Lahey - Lynnfield	Mary Curtis (CNL) Rosa O'Campo (CCP) Janet Lundstedt (CCM) James D'Ambrosio (HC)	888-880-8699 x 8236 888-880-8699 x 3774 888-880-8699 x 2143 888-880-8699 x 3684
417	Carney Hospital A Steward Hospital	Cheryl Duval (CNL) Sandra Ghom (CCP) Eileen Ewing (CCM) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 9689 888-880-8699 x 9630 888-880-8699 x 3684
418	St. Elizabeth's Hospital A Steward Hospital	Cheryl Duval (CNL) Sandra Ghom (CCP) Eileen Ewing (CCM) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 9689 888-880-8699 x 9630 888-880-8699 x 3684
419	Good Samaritan Hospital A Steward Hospital	Cheryl Duval (CNL) Sandra Ghom (CCP) Eileen Ewing (CCM) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 9689 888-880-8699 x 9630 888-880-8699 x 3684
420	Holy Family Hospital A Steward Hospital	Cheryl Duval (CNL) Sandra Ghom (CCP) Eileen Ewing (CCM) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 9689 888-880-8699 x 9630 888-880-8699 x 3684
421	Norwood Hospital A Steward Hospital	Cheryl Duval (CNL) Sandra Ghom (CCP) Eileen Ewing (CCM) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 9689 888-880-8699 x 9630 888-880-8699 x 3684

Group Number	Tufts Medicare Preferred HMO Hospital Name	Case Manager	Case Manager Phone Number
422	St. Anne's Hospital A Steward Hospital	Cheryl Duval (CNL) Sandra Ghom (CCP) Eileen Ewing (CCM) James D'Ambrosio (HC)	888-880-8699 x 8302 888-880-8699 x 9689 888-880-8699 x 9630 888-880-8699 x 3684
423	Steward – Brockton/Easton/Whitman	Meryl Hurley (CNL) Carolyn Resler (CCP) Karen DaSilva (CCM) James D'Ambrosio (HC)	888-880-8699 x 8242 888-880-8699 x 8820 888-880-8699 x 9688 888-880-8699 x 3684
424	TBD	Christine Lee	888-880-8699 x 4716
	OUT-OF -AREA HMO NETWORK	JoAnn Ogilvie	888-880-8699 x 2731

Key

DCM: Delegated Case Manager

CNL: Acute Care (includes tertiary facilities)

CCP: Exended Care (includes SNF & acute rehab)

HC: Home Care

PCM: Group Primary Case Manager