

10 REASONS TO PARTICIPATE WITH TUFTS HEALTH PLAN

1. Rated One of America's Best Plans¹

We're a local plan with a national reputation for excellence. In 2007, Tufts Health Plan was rated America's #2 health plan for the second year in a row by U.S. News & World Report and the National Committee for Quality Assurance.

2. Outstanding Provider Service is Just a Call Away

Our Provider Services Call Center responds quickly and efficiently to claims, benefits, and policy questions weekdays from 8 a.m. to 5 p.m.

3. Online Tools Save Time and Reduce Costs

Our array of electronic solutions will help you reduce administrative costs, streamline practice administration, and increase information security. Let us help you take your practice to the next level.

4. Flexible Plans Offer Physician Choice with No Referrals

Founded as a not-for-profit HMO, Tufts Health Plan offers a broad array of plan designs and options, including a flexible Preferred Provider Organization (PPO) plan featuring provider choice and no referral requirements.

5. Committed to Training Your Team

Online and on-site training will help your office understand our evolving products, technologies, services, policies, and procedures.

6. Outstanding Physician Resources

Our Provider Web site, www.tuftshealthplan.com/providers, is a key resource for physicians and staff, offering clinical guidelines, payment policies, provider manuals, business forms, pharmacy information, plan news, as well as a Provider Update newsletter four times a year.

7. Join the Network with World-Class Doctors and Hospitals

More than 20,000 physicians and 80 community and teaching hospitals participate in our network in Massachusetts, Rhode Island, New Hampshire, and Connecticut. We would like to include you.

8. State-of-the-Art Clinical Programs Support Physicians

Through physician referrals and the use of innovative technology, we reach out to plan members with complex medical conditions. Our experienced nurse case managers work together with members and their physicians to support the physician plan of care.

9. Clinical Tools Help Track and Monitor Patient Care

Electronic member health management reports, published monthly on our secure Provider Web site, help primary care physicians track patients' prescriptions and most recent dates of service for key screenings.

10. Wellness Programs Help Patients Get and Stay Healthy

Our wide selection of wellness programs and discounts on healthy services and treatments will help your patients lead a healthy lifestyle.

We hope you'll participate with us. For more information, call Tufts Health Plan at 1-888-880-8699, extension 2169.

¹ Tufts Health Plan HMO and POS plans ranked second by U.S. News & World Report/National Committee for Quality Assurance (NCQA) "America's Best Health Plans" 2007. The source for the data contained in this release is obtained from Quality Compass 2007 and is used with permission from NCQA. Any analysis, interpretation, or conclusion based on these data is solely that of the authors, and NCQA specifically disclaims responsibility for any such analysis, interpretation, or conclusion.



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For more information:

Corporate Office | 1-888-880-8699

Physician Inquiries | 1-888-880-8699, ext. 2169

Ancillary Service

Provider Inquiries | 1-888-880-8699, ext. 3145

www.tuftshealthplan.com/providers