

Tufts Health Plan
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a Point32Health company

Changes to the Tufts Health One Care (D-SNP) 2026 Annual Notice of Change (ANOC) and Member Handbook

This is important information on changes in your Tufts Health One Care coverage.

We previously sent you the Annual Notice of Change (ANOC) and posted online our Member Handbook which provided information about your coverage as an enrollee in our plan. This notice is to let you know there were errors in your ANOC and Member Handbook. Below you will find information describing and correcting the errors. Please keep this information for your reference. The complete, corrected ANOC and Member Handbook can be found on our website at TuftsHealthOneCare.org.

Changes to your ANOC

Where you can find the error in your 2026 ANOC	Original Information	Corrected Information	What does this mean for you?
<p>Page 8, 9, 10</p> <p>Section D,</p> <p>Changes to benefits for next year</p>	<p>Two implants covered per year (one per tooth per lifetime).</p> <p>Free YMCA membership at your local YMCA health club facility, located within our service area in Massachusetts.</p> <p>Over-the-Counter (OTC) + Daily Health and Hygiene Items + Healthy Food – Instant Savings Card - You will receive an OTC card called Instant Savings Card. The card comes ready to use (i.e., no activation is required) and will be loaded with \$155 every calendar quarter for use to purchase eligible items at participating retailers and plan-approved online stores. Eligible items include plan approved OTC drugs and other health-related items; plan-approved healthy food items; and other plan-approved items, including those used daily for personal care, health or hygiene.</p>	<p>Moved information from column 2 to the Flexible Benefit section of the ANOC:</p> <p>Flexible Benefits are items or services not covered by Medicare or MassHealth (Medicaid) that improve health and are documented in the Individualized Care Plan (ICP). If you have questions on how Flexible Benefits can help you meet your care plan goals, please reach out to your care coordinator.</p>	<p>If you believe that you are eligible for the two dental implants per year (one tooth per lifetime), the free YMCA membership and the Instant Savings Card you should reach out to your care coordinator with any questions about how to access Flexible Benefits.</p>

Changes to your Member Handbook

Where you can find the error in your 2026 Member Handbook	Original Information	Corrected Information	What does this mean for you?
<p>Page 67, 75, 100</p> <p>Chapter 4</p> <p>Section D: Our Benefits Chart</p>	<p>Two implants covered per year (one per tooth per lifetime).</p> <p>Free YMCA membership at your local YMCA health club facility, located within our service area in Massachusetts.</p> <p>Over-the-Counter (OTC) + Daily Health and Hygiene Items + Healthy Food – Instant Savings Card - You will receive an OTC card called Instant Savings Card. The card comes ready to use (i.e., no activation is required) and will be loaded with \$155 every calendar quarter for use to purchase eligible items at participating retailers and plan-approved online stores. Eligible items include plan approved OTC drugs and other health-related items; plan-approved healthy food items; and other plan-approved items, including those used daily for personal care, health or hygiene.</p>		

Where you can find the error in your 2026 Member Handbook	Original Information	Corrected Information	What does this mean for you?
Page 122 Chapter 4 Section D: Our benefits chart	Transportation (non medical purposes) Eight round trips per month (up to 48 round trips per calendar year) are provided for non-medical purposes. Limit of 20 miles each way.	Transportation (non medical purposes) Eight round trips per month (up to 96 round trips per calendar year) are provided for non-medical purposes. Limit of 20 miles each way.	You are still covered for eight round trips per month. However, you are eligible for 96 round trips per calendar year not the 48 in the second column.

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at **1-855-393-3154** (TTY: 711), seven days a week, from 8 a.m. to 8 p.m.

Sincerely,
Member Services Team

Tufts Health One Care is a Dual Special Needs Plan (D-SNP) health plan that contracts with both Medicare and MassHealth (Medicaid) to provide benefits of both programs to enrollees. Enrollment in the plan depends on the plan's contract renewal with Medicare.

Tufts Health Plan complies with applicable Federal civil rights law and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity.

若需免費的中文版本，請撥打1-855-393-3154。

Para servicio de traducción gratuito en español, llame al 1-855-393-3154.

We can give you information in other formats, such as braille and large print, and also in different languages upon request.